

Screens are for insect protection only and are not meant to provide safety protection.

SNE will not, under any circumstances, be responsible for installation, repainting, refinishing or other similar activities necessary to complete any replacement. It will be the First Purchaser's responsibility to arrange for and pay for installation, repainting, refinishing or other similar activities necessary to complete any replacement.

Weathering is normal and does not indicate a product defect and therefore is not covered by this warranty.

SNE may require proof of the date of purchase of any product, so you should retain your sales slip or invoice.

Painting or staining of vinyl parts or weatherstrip of Crestline products will void any warranty with respect to the related window or door product.

The performance of windows and doors may be affected by factors beyond SNE's control, such as handling and installation, construction details of the building, exposure conditions, maintenance, normal wear and tear, migration of inert gas from the insulated glass unit and the like. Ratings (for example, R or U-values, infiltration tests, etc.) are for comparison purposes only. While SNE products are manufactured to meet or exceed published ratings it is not possible to guarantee that they will meet or exceed those ratings after they have been installed, and this is specifically excluded from this warranty.

This warranty does not cover:

- a. Crestline products that are installed with parts (whether manufactured by SNE or by others) that have not been approved by SNE for installation with that product,
- b. Crestline products that are stacked or mulled with half circles, direct-sets or transoms manufactured by others.

General Provisions

SNE makes no warranties which cover installation of units in a sloped or non-vertical position, discoloration of non-visible parts, or failures or operating difficulties due to accident, acts of God, abuse, misuse, alteration, misapplication, faulty building construction or design, exposure to the elements, improper or insufficient handling, storage, installation, maintenance or service including, but not limited to, obstruction of weep holes. Also excluded from the above warranties are failures or operating difficulties resulting from use of expanding foam insulation or incompatible sealant or cleaning agent, exposure to corrosive, unusual, harmful or aggressive substances, fumes or condensates (including exposure within 2 miles of salt water), subjection to abnormal stress from localized application of heat, excessive vibration or movement of buildings or foundations or to other abnormal physical stress or use in ships, boats, watercraft vehicles, trailers, campers, saunas, swimming pools, greenhouse enclosures or other high humidity areas. Selection and purchase of Crestline products which conform to all applicable building codes and local ordinances is the sole responsibility of the architect, building contractor or homeowner and SNE assumes no responsibility for compliance or for calculation and design of support mullions, structural support, or flashing required for installation. Consult with your local building code officials and/or a qualified contractor, architect or engineer for specific requirements.

Warping of a door shall not be deemed to be a product defect unless the warping is in the door panel itself and then only if the warping is more than one quarter inch. The amount of warp shall be determined by placing a taut wire or string or straightedge across the face of the installed door panel thought to be concave and measuring the amount of warp at the point of the greatest distance between the bottom of such wire, string or straightedge and the face of the door panel. SNE may, at its option, defer action on a warping claim for a period of not more than one (1) year from the date of the claim to permit the door panel to adjust to temperature and humidity in its installed position. SNE does not warrant any swing patio door with a rough opening height of greater than 6' 11" against warping or air or water infiltration unless Crestline's multi-point lock system is used with the door.

The warranties provided hereunder shall not apply:

1. When SNE is furnishing units or components in a size which is greater in width or greater in height than the largest size shown for that species in Crestline's printed price catalog.
2. To any units or components installed in a structure that does not permit appropriate drainage of moisture, such as an exterior insulation and finish system or synthetic stucco without a properly engineered drainage system. In these cases, there shall be no warranty of any kind, whether implied or otherwise.

THE EXPRESS WARRANTIES SET FORTH HEREIN ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY AND ALL WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ALL SUCH OTHER WARRANTIES, TO THE EXTENT PERMITTED BY LAW, ARE HEREBY DISCLAIMED AND EXCLUDED BY SNE. ANY IMPLIED WARRANTIES WHICH ARE NOT EXCLUDED HEREBY DUE TO OPERATION OF LAW ARE LIMITED IN DURATION TO THE PERIOD OF COVERAGE OF THE EXPRESS WARRANTY PROVIDED HEREIN FOR THE PRODUCT OR PART WARRANTED. THE REMEDIES SET FORTH ABOVE ARE THE SOLE AND EXCLUSIVE REMEDIES PROVIDED HEREUNDER, AND SNE SHALL NOT BE LIABLE FOR COSTS OF SHIPPING, APPLICABLE TAXES OR ANY OTHER INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO, THE PAYMENT OF ANY COSTS OR EXPENSES OF DISASSEMBLY, REMOVAL OR REINSTALLATION OF ANY PRODUCT OR PART, INCLUDING, WITHOUT LIMITATION, THE INSULATED GLASS, ANY COSTS OR EXPENSES RELATING TO PAINTING, STAINING OR ANY OTHER ACTIVITY NECESSARY IN FINISHING THE REINSTALLATION, OR DAMAGE OR LOSS TO OTHER PROPERTY.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation on the duration of any implied warranties not excluded hereby, due to the operation of law, may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the exclusion of incidental and consequential damages may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. NO DISTRIBUTOR, SALESPERSON, DEALER OR OTHER REPRESENTATIVE OF CRESTLINE® PRODUCTS HAS THE AUTHORITY TO ALTER OR CHANGE THESE WARRANTIES OR TO MAKE ANY OTHER WARRANTY EITHER ORALLY OR IN WRITING.

To make a claim under this Crestline HomeCare Limited Warranty, you must contact the contractor who installed the product or the Crestline distributor or dealer from whom the product was purchased, or, if these persons are not known, contact:

Crestline® Warranty Customer Service
880 South View Drive
Mosinee, WI 54455
1-800-826-5509

Please provide the following information:

- a. Your name, address, and telephone number.
- b. A description of the product for which the claim is being made.
- c. The date the product was purchased (or approximate date if exact date is not known).
- d. The name of the Crestline dealer/distributor from whom the product was purchased (if known).
- e. The nature of the product complaint.
- f. The coded information as stamped on the spacer between the panes of glass.

Effective January 1, 2008